

Privacy Policy

At ALTI , we are firmly committed to protecting the privacy of our customers and those who sample ALTI's products and services. ALTI is the sole owner of the information collected on this site. We will not share, sell, or otherwise distribute the financial or personal information of our customers, or those who otherwise provide personal information to sample our products and services, to any other persons or organizations in any way other than what is disclosed in this document.

This privacy statement discloses the privacy practices for Alti. If you have any questions or concerns regarding this statement, you should first contact us by email. In accordance with COPPA, ALTI does not, at any time, knowingly collect information from, or market our products or services to, children under the age of 13.

All financial and personal information collected by ALTI is held in the strictest confidentiality. Any information, such as email, billing and shipping addresses, and other contact information – submitted via a purchase form, registration form, download form, newsletter subscription or online application service – remains the sole property of ALTI . This information is used to help us process such items as service provision, payment and to send registration information to our customers.

Furthermore, any third party personally-identifiable information, submitted on your behalf by an outside party (e.g. in the case of the "email-a-friend" feature, or a gift purchase) is treated with the same care as primary information.

If, at any time, ALTI wishes to use your personally identifiable information in a manner different from that stated at the time of collection, we will notify you via email. It is entirely at your discretion whether or not we may use your information in this different manner. In addition, if ALTI makes any material changes in our privacy practices that do not affect user information already stored in our database, we will post a prominent notice on our website, notifying users of the change. In some cases when we post the notice we will also email those users who have opted to receive communications from us, notifying them of the changes in our privacy practices.

There are also instances when ALTI will use a "cookie" in order to track website usage. These cookies do not collect personal information and are usually terminated once customers leave the site. These cookies record the time of your visit, the date, the "referring" page that brought you to our site, and the IP address that your ISP has assigned to your computer at the time of your visit. This anonymous information is used to assist us in refining our websites to create a better user experience.

The information gathered for the ALTI User Forums is completely voluntary. A user need only enter a name and email address. Whether or not this information is displayed on the website is up to the user. This simply provides a means with which to interact with other Forum Users. This information is not required by ALTI . Any information posted to a non-secure User Forum is considered in the public domain.

When using online "chat" programs to speak with ALTI support associates, your correspondence is not broadcast in any way. This is a one-on-one interaction. Your screen name is any you choose, and are not logged or recorded.

In some areas of the website, ALTI may choose to link to another website. We cannot be held responsible for any of the content on these external sites. We are

also not responsible for the privacy policies in place on those sites. We encourage any user to read and understand the privacy policy of any third party website before making extensive use of that website's content and functionality.

To further protect the privacy of our customers, access to information by our employees is restricted within the company. Only select employees with an absolute need to use that information – in order to better serve customers – are able to view any personal details submitted.

From time to time, ALTI will request more specific information about our customers. This is done in the form of surveys and is completely voluntary. The information gathered in these surveys helps us determine who our customer base is and what their needs are. By compiling this data, we can work to improve customer experiences with the company.

Personal information provided by customers, or those who sample ALTI products or services, is sometimes used to contact individuals regarding new information about our services. Anyone contacted by us with services/product information can request to be removed from further updates at any time.

Overall, we at ALTI strive to treat our customers as each one of us would like to be treated. We value our privacy and we value yours too. It is our goal to make your experience with ALTI a safe and positive one.